

RAD-Alert[®]

from

Rivendale[®]



Managing your Urgent and Significant Unexpected Finding Radiology Alerts

- Alerts launched automatically or manually from within any RIS/PACS
- Alerts sent in realtime to referring clinicians
- Alert notifications and replies fully tracked via Email, SMS, Web App and Smartphone
- Alert updates available to Radiologists, System Administrators and other interested parties or systems
- Alert group capability
- Alert escalation (and repeat notifications) applied automatically if the alert is ignored
- Full audit trail available on demand for alert governance
- Scheduled daily or exception reports available as required

RAD-Alert[®]

Never lose another alert



"The system provides reassurance not only for patients, but also for the radiologists"

Dr. Max Ryan
Consultant Radiologist

Never lose another alert

RAD-Alert stores all events associated with an alert and can output the information to QA systems or provide reports as required. Alert information includes who created the alert, when, for which study, how it was issued, the date-time stamps of all messages issued, responses received, changes to alert status, escalations etc. Each significant change in status can be provided to the sender in an update pop-up and/or email so that the radiologist or system administrator remains informed of the alert progress. Response timeouts apply by message urgency and on expiry without acknowledgement, automated escalation is initiated.



Manually raise an alert with 4 clicks

1. Press the RAD-Alert button on the PACS workstation display.
2. Correct the urgency (from the drop down box) if necessary.
3. Press Send.
4. Check that the recipient details and press OK.



The Smartphone/Tablet app available with the system is provided free of charge to the site. It not only provides an intuitive way of seeing the alert but also allows the recipient to securely stream a view of the report to the phone/device (following the correct PIN being entered.) This saves time for the recipient, reduces calls to the Radiology Department and facilitates rapid patient management whilst the clinician remains mobile. Alerts can also be delegated to colleagues or escalated from within the App.

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